**Usability Test Plan**

**Project Name: [Project Capstone]**

**Test Plan Title: [Usability Test Plan]**

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| **Aspect** | **Description** |
| Test objectives | To evaluate the overall usability of the coworking space management app.  To identify usability issues and gather user feedback for improvements. |
| Scope | This usability test will focus on assessing the user interface, navigation, and overall user experience of the coworking space management app. |
| Participants | We will recruit 5 participants who match the app's target user demographics, including freelancers, remote workers, and small business owners familiar with coworking spaces. |
| Test procedure | Each participant will be introduced to the app and its basic functionalities.  Participants will be asked to complete specific tasks using the app, such as:  a. Registering a user with username and password.  b. Finding information about green code.  c. Viewing and editing their profile.  d. Finding forum posts.  e. Commenting on a forum post.  Participants will use the "think-aloud" method, sharing their thoughts and impressions as they navigate the app.  Observers will take notes and record participant actions |
| Tasks | Task 1: Log in to the app using your credentials and update your profile information.  Task 2: Find the forum with articles and comment.  Task 3: Find information about green code practice.  Task 4: Post something on the forum.  Task 5: Delete your user from the website. |
| Post-test questions | How would you rate your overall experience with the app on a scale of 1 to 5, with 5 being the best?  Were you able to complete the assigned tasks easily? If not, what challenges did you encounter?  What aspects of the app's user interface did you find most intuitive and user-friendly?  Were there any specific features or functionalities that you found confusing or difficult to use?  Do you have any suggestions for improving the app's usability or user experience?  Did you encounter any technical issues or bugs during your interaction with the app?. |
| Test Environment | Devices: Laptop.  Operating Systems: Latest version of windows of MacOS.  Test Location: Usability testing lab with controlled environment  Moderator: [Moderator's Name]  Observers: [List of Observers]  App Version: [Specify the app version being tested]  Recording and Analysis Tools: Screen recording software, usability testing software |

**Usability Test Report Template**

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| Test objectives |  |
| Participants | User 1 – Profile  User 2 – Profile |
| Test result | Task 1: Log in to the app using your credentials and update your profile information.  [List of findings]  Task 2: Find the forum with articles and comment.  [List of findings]  Task 3: Find information about green code practice.  [List of findings]  Task 4: Post something on the forum.  [List of findings]  Task 5: Delete your user from the website.  [List of findings] |
| Key findings | Positive Observations:  Areas for Improvement: |
| Additional insight |  |